



\* PC Sales & Services \* CCTV Setup





















www.mjdaman.com

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## **Standard Charges**

Minimum onsite visiting and diagnosis charge for per products (rate subject to be conditions)  Diagnosis charges applied if customer decide not to proceed with the tested system.		
Onsite Visiting Charges for Home Use (Domestic)	:	₹ 150/-*
Onsite Visiting Charges for Office & Corporate (Commercial)	:	₹ 250/-*
Desktop Minimum Testing Charges	:	₹ 150/-
Laptop Minimum Testing Charges	:	₹ 350/-
LED / LCD Minimum Testing Charges	:	₹ 200/-
Printer (DMP / Inkjet / Deskjet) Testing Charges	:	₹ 250/-
Printer (Laser-AIO) Testing Charges	:	₹ 250/-
Data Backup <=100 GB	:	₹200/- (Minimum Charge)
Data Recovery from DEAD Hard Disk (Price will be quote after the HDD Testing)	:	(ON CALL)
Desktop Software Service Charges		
Desktop Normal Software Service (Small Application Installation / Driver Setup)	:	₹250/-
Desktop (Fresh OS* Installation / Drivers / Small Application*)	:	₹450/-
Desktop Hardware Service Charges	1	
Desktop Preventive Hardware Service	:	₹200/-
Desktop Complete Hardware Service Pc Dust Cleanup of Cabinet + CPU Fan / Replace CMOS Battery & apply CPU White Gris. Cable re-arrange.)	:	₹600/- (Minimum Charges)
Desktop *Motherboard Repairing (No Display / Dead) (Parts Extra)	:	₹950/- (Minimum Charges)
Laptop & AIO Desktop Software Service Charges		
Laptop Normal Software Service (Small Application Installation / Driver Installation)	:	₹350/- (Minimum Charge)
Laptop (OS Installation / Driver / Small Application / Utilities / Demo Antivirus)	:	₹800/- (Different charge for Win 7 & 11)
Laptop & AIO Desktop Hardware Service Charges		
Laptop Preventive Hardware Maintenance (Assembling & Testing Charges)	:	₹900/-
Laptop Hardware Troubleshooting (Repairing Work) (No Display / Dead Laptop / Motherboard Issue) (Parts Extra)	:	₹1900/- (Minimum Repairing Charges)
Monitor / LCD / LED Repairing Charges		
LCD / LED Monitor Repairing Charges <=22" (Parts Extra)	:	₹ 1200/- (Minimum Charges)
LCD / LED Monitor Repairing Charges <=32" (Parts Extra)	:	₹ 1500/- (Minimum Charges)
Printer Repairing Charges		
Printer Service (Deskjet / Inkjet ) (Parts Extra)	:	₹ 600/- (Minimum Charges)
Printer Service (AIO / Ink Tank) (Parts Extra)	:	₹800/- (Minimum Charges)
Printer Service (Dot-matrix) (Parts Extra)	:	₹800/- (Minimum Charges)
Printer Service (Laser Printer) (Parts Extra)	:	₹ 1200/- (Minimum Charges)
Printer Service (High End DMP / LaserJet –AIO) (Parts Extra)	:	₹ 1800/- (Minimum Charges)

## **Repairing Policy Terms and Condition**

Repair estimate of the parts are suspected, in case during repair if we find some other problems will be treated as a new problem, we will intimate the same then processed.

**Physical verification** of the material is only possible when it reaches our workshop.

All **Software's** and **Data** are of **client responsibility**; Please backup all the data before submitting for repair.

All necessary required license software must be provided by client them self.

All repairs of Laptop / Desktop / Printer / Monitor or any other product are **conditionally warranted for 7 days** from date of repaired. This **warranty applies only** to those items which were **found defective and repaired**, it does not apply to products in which no defect was found and returned as is or merely recalibrated.

Out of warranty products may not be capable of being returned to the exact original specifications or dimensions.

In case of **repeat issue/problem** we can only be able to give service on address provided at the time of call logged.

In no event will we be liable for any loss of data or damage including any hardware parts, without limitation, indirect or major loss or damage, or any loss or damage whatsoever arising from use of parts or in connection with.

All **on-site services** and **response times** are subject to the following conditions:

- 1. Performed during Standard Business Hours. i.e (10:00 am to 6:00 pm) (Mon. to Sat.) \*
- 2. Availability of the services in your area, and the availability of technicians in your area.
- 3. Call can be attainted on same day if call placed before 3:00 pm

## Replacement Policy:

- No advance replacement will be issued unless the faulty is returned.
- Computer Parts are likely to come from a different manufacturer and/or store, For any hardware defects you will have to deal with the appropriate manufacturer company
- If you want, on behalf of you we will provide the replacement service (pick n drop) on chargeable basis as per manufacturer terms.

<u>Payment Terms</u>: Diagnosis fees at the time of Pick-up, remaining at the time of delivery or completion of work. No credit is available.

**Diagnosis Fee:** This fee applies to all out-of-warranty service requests with no exception. <u>It is payable even if we determine that the given Product is not faulty; that the fault is not repairable; or you decide not to proceed with the repair.</u> However, it may be waived at our discretion if you instruct us to proceed with the quoted repair or if the product is salvaged to MJ CORPORATION.

**Payment:** Full payments is strictly due on collection for your given product. Given product will not be returned to you until full payment is received. You can make payment by CASH / BANK CHEQUE / NEFT. We retain a security interest in your given product until full payment is made and we retain the rights to sell your given products at a private / public sale to recover for any outstanding invoice if payment is not received within 30 day of its due date. **CHEQUE Return Charge for any financial reason INR 450/- for one cheque.** 

MJ Corporation is not liable for any software installed on client PC OR Laptop & it automatically assume that all software installed on client system are provided by clients them self.